



THE
Thermal Heat
Company
CLEAN ENERGY FOR A CLEAN WORLD

BOILER SERVICE PLAN

The Thermal Heat Company Ltd





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ABOUT THE THERMAL HEAT COMPANY

The Thermal Heat Company is a family-run business with a mission to provide modern, sustainable, and reliable heating solutions across Derbyshire and the Midlands.

With years of experience in the plumbing and heating industry, we pride ourselves on top-quality workmanship, honest advice, and a friendly, professional approach. From traditional boiler servicing to cutting-edge heat pump installations, we're here to keep your home warm, safe, and energy-efficient all year round.

We've developed our Boiler Service Plans—Bronze, Silver, and Gold—to give you peace of mind, save you money, and extend the life of your heating system. Our goal is simple: to deliver a service you can rely on, from a team you can trust.



Boiler Service Plans

BRONZE PACKAGE

£10.99/month (ex. VAT)

Perfect for homeowners who want reliable annual servicing with added peace of mind.

After your initial full boiler service, enjoy the convenience of affordable monthly payments. We're offering an exclusive discount to the first 10-20 customers who sign up for a 12-month plan after their initial service.

What's included at no extra cost:

- ✓ Comprehensive boiler service including gas analysis, flue inspection, pipework checks, and operational testing
- ✓ Gas tightness testing and radiator bleeding
- ✓ Central heating control and thermostat checks
- ✓ Inhibitor level testing and radiator health checks
- ✓ Boiler and central heating diagnostics
- ✓ Gas Safety Certificate (emailed)
- ✓ Detailed service report
- ✓ Yearly service reminders (via text/email)
- ✓ Unlimited telephone support and call-outs
- ✓ Free inspection reports
- ✓ 10% discount on labour for additional work (excl. parts and new boiler installations)

SILVER PACKAGE

£13.91/month (ex. VAT)

Recommended for homes with a hot water cylinder or header tank.

Includes everything in the Bronze Package plus:

- ✓ Annual inspection and operational check of hot water cylinder and/or header tank (if present)
- ✓ Temperature and venting checks for open-vented or unvented systems
- ✓ Annual system health summary report

GOLD PACKAGE

£34.25/month (ex. VAT)

Premium protection and priority care for Thermal Heat Company-installed boilers.

Includes everything in the Bronze Package plus:

- ✓ Full strip service when required (including parts)
- ✓ Priority booking for repair visits (within 24-48 hours)
- ✓ Standard non-emergency repairs included (parts not included, subject to availability)
- ✓ Exclusive to boilers installed by The Thermal Heat Company in the last 7 years, or boilers we've inspected and serviced

Our Promise to You



Your comfort and safety are our top priorities. At The Thermal Heat Company, we understand the importance of a warm, worry-free home. That's why we've created our Boiler Service Plans to be simple, flexible, and packed with value.

When you choose us, you're not just getting a service—you're gaining a reliable partner for your home heating needs. Our qualified engineers are dedicated to delivering expert care and support every step of the way.

We promise to provide:

- Clear communication
- Transparent pricing
- Fast and friendly service
- Ongoing expert support
- A commitment to sustainability and innovation

Let's take care of your boiler—so you can take care of what matters most.





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